

May 16, 2025

Jared Peterson  
Senior AI Researcher  
Dell  
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Oklahoma City, OK 73108

Dear Dr. Peterson:

Thank you for taking the time to speak with me after the Networking Night on Monday. After our conversation, I wanted to follow up in response to your invitation to share my resume in consideration for the Research Assistant position. Learning more about your research into large language learning models and social media encouraged me to read your recent article, and I would welcome the opportunity to support your impactful work.

As a student at Oklahoma State University, I provide research assistance to Computer Science professors by testing, debugging and upgrading software developed across the department. With a demonstrated interest in artificial intelligence and LLMs, I have incorporated automated tracking processes to quickly analyze software and identify security vulnerabilities. Since implementing the program I developed, the department reported a 50% reduction in customer support tickets submitted.

While interning at Adobe, I managed a strategic improvement process. In investigating customer complaints and interviewing call center staff members, I identified common frustrations with the process. With the assistance of my supervisor, I implemented updates to the customer service center software, using technology to reduce the burden on staff members while providing real-time updates to the customer's account. At the close of the internship, I presented the findings and lessons learned at an organization-wide staff meeting, developing institutional knowledge across the company.

Transitioning into the second year of my graduate program, I would value the opportunity to support your research while developing practical applications for my studies. Thank you for the opportunity to share my experience. I look forward to seeing you next week for coffee and learning more about how I can assist with your important research.

Sincerely,

*Pistol Pete*

Pistol Pete